



55 employees

Professional Services Industry



The overall concentration of service and the very apparent attention to our varying needs is what makes Jubilant such a pleasure to work with. Their level of preparation and anticipation of any potential hurdles kept us at ease throughout the entire implementation process, which is all we could have hoped for. We trusted that we were in good hands and we were right.

Marissa Sabo

Human Resource Generalist



## Transforming HR Operations: Jubilant's Journey

+100%

100% of Jubilant's team facing documents/articles have been loaded into HRSD.

### Navigating Complex HR Processes

Jubilant faced challenges in managing their HR operations efficiently due to disparate systems and manual processes. The lack of integration and automation hindered their ability to attract top talent, onboard employees, engage employees effectively, and measure performance accurately. Additionally, the company struggled with managing HR service delivery (HRSD), resulting in inefficiencies and inconsistencies in handling employee inquiries and requests.

Visit [Jubilant Marketplace](#) for more information about the Program.

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Employee Voice Surveys have an average of 72% workplace participation. Making Employee Voices Heard.

### Comprehensive Solution Implementation

Jubilant developed a strategic roadmap aimed at implementing a suite of HR modules within UKG Pro. This comprehensive approach focused on deploying Recruiting & Onboarding, Employee Voice, Performance Management, and HR Service Delivery (HRSD) modules to address key pain points and drive transformative change across the organization. This process not only delivered immediate benefits but also laid the foundation for continued innovation and success in the evolving landscape of HR technology.

-25%

Rolling over candidate information from Recruiting to Onboarding has reduced administrative effort by 25%.

### Transformational Impact on HR Operations

The implementation of UKG Pro modules at Jubilant revolutionized HR operations. Recruiting & Onboarding automated job postings, screening, and scheduling, enhancing efficiency and hiring metrics. Employee Voice boosted engagement through surveys and pulse checks, yielding actionable insights. Performance Management aligned goals, fostered feedback, and provided data-driven insights. HR Service Delivery streamlined requests, improved service quality, and expedited issue resolution, enhancing the overall employee experience and operational efficiency.